

A continuum of support

Gateway provides a broad range of coverage and assistance to help alleviate billing problems you or your patients may encounter.

- **Insurance Verification**

Gateway can initiate or assist in obtaining authorization prior to treatment. In many cases, the benefit investigation results will be provided to you within 48 hours of receiving all of the necessary information.

- **Uninsured Patient Program (UPP)**

UPP is for uninsured patients and was designed to ensure patients who meet program criteria aren't denied access to testing that they need.

- **Patient Assistance Program (PAP)**

PAP is for underinsured, uninsured, and/or low-income patients and covers a patient's co-pay amount or may provide no-cost testing if eligibility requirements are met. Gateway follows up on any denied claim and appeals the claim if necessary. Coverage may also be available while a claim is in process.

Gateway

makes reimbursement assistance
as easy as 1-2-3

1. **Call** Gateway at 1-877-436-6243.
2. **Complete** appropriate forms.
3. **Receive** notification from Gateway within 24 to 48 hours.

For any questions regarding Gateway services, please call 1-877-436-6243.

The right therapy

to the right patient

at the right time.

biosciences®
monogram
The Mark of
Individualized Medicine®

www.monogrambio.com

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Gateway

Guidance at your fingertips

Gateway exists with the sole purpose of assisting your office and your patients through insurance reimbursement for Monogram Biosciences® assays.

1-877-436-6243

Gateway

Guidance at your fingertips

With a dedicated staff that is familiar with reimbursement logistics across the nation, Gateway can help you:

- Verify test coverage
- Obtain prior authorization
- Work on patient's behalf if prior authorization or insurance reimbursement is denied
- Prepare appeals for insurance denials
- Complete necessary medical documents
- Coordinate submissions to increase likelihood of test coverage

Monogram Biosciences® believes strongly that access to their oncology and virology assays should be available to all patients who would benefit from them. Gateway is just one more example of Monogram's commitment to advancing individualized medicine.

The right therapy to the right patient at the right time.



Gateway

Reimbursement as easy as 1-2-3

Gateway has created a simple 3-step process for reimbursement assistance.

1

Call Gateway prior to administering a Monogram assay at **1-877-436-6243**. The appropriate application forms will be sent to you (via fax or e-mail), as necessary.

2

Complete the application forms and return them to Gateway via fax, 1-888-369-0023.

3

Receive notification from Gateway of patient eligibility within 24 to 48 hours.

In the event that verification/coverage cannot be established, Gateway will manage the patient's case and/or research alternative coverage.

Call Gateway, **1-877-436-6243**

Information we'll need

When applying for support through Gateway, we'll need the following information on the application:

PROVIDER INFORMATION	PATIENT INFORMATION
Provider name	Patient name
Address of contact person	Social Security number
Telephone number of contact person	Date of birth
Fax number of contact person	Patient Confidentiality Release Form
Provider NPI number	Annual family income of patient
Type of test requested	Number of dependents
Patient diagnosis code	Insurance information for all insurance plans including state and federal programs in which the patient participates
Order of test on a legal prescription pad	Financial documents to support annual family income stated above

For any questions regarding Gateway services, please call **1-877-436-6243**.